

# Kingsman Golf Travel Terms And Conditions

Your contract is with Sinop Turizm Yatırımları San. Ve Tic. AS Ltd, a Member of TURSAB. (Association of Turkish Travel Agencies )

## 1. Your holiday contract

When you make a booking you guarantee that you have the authority to accept and do accept on behalf of your party the terms of these booking conditions. A contract will exist as soon as we issue our confirmation invoice. This contract is made on the terms of these booking conditions, which are governed by Turkish Law, and the jurisdiction of the Turkish Courts.

Please note your contract commences when you pay a deposit or balance payment to Kingsman Golf Travel.

## 2. Your holiday price

1) We reserve the right to alter the prices of any of the holidays shown in our brochure. You will be advised of the current price of the holiday that you wish to book before your contract is confirmed.

2) When you make your booking you must pay a deposit of £50 (or 50 €) per person. The balance of the price of your travel arrangements must be paid at least 8 weeks before your departure date. If the deposit and/or balance is not paid in time, we shall cancel your travel arrangements. If the balance is not paid in time we shall retain your deposit.

## 3. If you change your booking

If, after our confirmation invoice has been issued and you have paid your deposit or balance, you wish to change your travel arrangements in any way, for example your chosen departure date or accommodation, we will do our utmost to make these changes but it may not always be possible. Any request for changes to be made must be in writing from the person who made the booking or your travel agent. You will be asked to pay any further cost we incur in making this alteration. You should be aware that these costs could increase the closer to the departure date that changes are made and you should contact us as soon as possible.

## 4. If you cancel your holiday

You, or any member of your party, may cancel your travel arrangements at any time. Written notification from the person who made the booking or your travel agent must be received at our offices. Since we incur costs in cancelling your travel arrangements, you will have to pay cancellation charges as follows:

<i>Period before departure charge in which you notify us</i>	<i>Cancellation charge</i>
More than (90) days	Deposit Only
More than (75) days	60% of holiday cost
Less than or equal too (60 ) days 100% of holiday cost	100% of holiday cost

Note: If the reason for your cancellation is covered under the terms of your insurance policy, you may be able to reclaim these charges.

Please note, some aspects of your trip may be non-refundable such as hotels with promotional non-refundable rates.

### **5. If we change your holiday**

It is highly unlikely that any changes will be made to your holiday and any changes that do occur are usually minor. If a major change occurs you will have the option of either i) accepting the change ii) purchasing another holiday from us or iii) cancelling your holiday. In the unlikely event of an issue with your booking when arriving locally we may provide alternate accommodation/golf courses of the same standard as a means of rectifying any booking problems.

Please note, as golf courses do reserve the right to change tee times and courses, a change to a booked tee time would be considered a minor change and no compensation or re-imburement would be offered for a change in tee time or a change in golf course to a similar standard.

### **6. If we cancel your holiday**

We reserve the right to cancel your holiday, but if we do you will be offered the choice of a full refund or a holiday of comparable standard. On no account will we cancel your holiday within 8 weeks of departure other than for reasons of force majeure or in the event that payment is not received by the due date

We will not pay you compensation if we have to cancel or change your travel arrangements in any way because of unusual or unforeseeable circumstances beyond our control. These can include, for example, war, riot, industrial dispute, terrorist activity, and its consequences, natural or nuclear disaster, fire, adverse weather conditions, epidemics and pandemics, unavoidable technical problems with transport.

### **7. Descriptions**

The descriptions contained in our literature are made in good faith and believed to be correct at the time of publication. Obviously things can change subsequently and we

cannot accept any liability for the unavailability, temporary or permanent of any facility not under our direct control. We would like to point out that some overseas resorts are still being developed and as such some building work may be going on. However, we do not select accommodation where such disruption is likely but we will use our best endeavours to inform you of any building work prior to your departure. Should such building work occur, however, we cannot be held liable.

We reserve the right to substitute alternative accommodation of the same or superior standard in the same resort should this become unavoidable. Please note that a small charge may be levied by some resorts for certain advertised facilities such as sports facilities etc. Images shown are as a guide only to give a general impression of the facilities. Kingsman Golf Travel cannot be held responsible for any errors or changes from the time of publication. All star ratings shown on our website or in any Kingsman Golf Travel documentation are our guideline star rating for each property and may differ to the actual star rating locally of the resort.

## **8. The accommodation**

Unauthorised occupancy can lead to the whole party being forced to leave the accommodation immediately. In these circumstances reaccommodation is at the additional expense of the client. We reserve the right to terminate without compensation the holiday tenancy of any client(s) whose behaviour is causing annoyance or damage to property or persons whether employees, other clients or owners.

## **9. Course conditions**

We cannot be held responsible for the actual playing conditions of the golf courses whether caused by course maintenance, or weather conditions etc. Golf course closure due to bad weather conditions is at the discretion of the golf course. Temporary tees and greens are non-refundable and unavoidable at times due to local weather and maintenance conditions. In the event of a course being closed during your break we will try and source a credit for a round in the future at the same course or a refund, please note neither are guaranteed and are at the discretion of each local course.

## **10. Handicap certificates**

In some cases certificates must be produced prior to play. We recommend you take a Certificate with you to avoid any disappointment.

## **11. Green fees**

Cancellation of confirmed times may incur cancellation charges up to the value of the pre-paid green fee, subject to the cancellation policy of the course involved. Single golfers on courses where buggies are included are liable to pay an additional charge for the single buggy hire locally. Golf Clubs reserve the right to make up matches to 4 balls. Whilst we endeavour to meet requests for specific courses, days and times, these are subject to availability and we cannot guarantee we can meet them. Accordingly, requests are not binding on us.

## **12. Our liability to you**

If the contract we have with you is not performed or is improperly performed by us or our suppliers we will pay you appropriate compensation if this has affected the enjoyment of your travel arrangements. However we will not be liable where any failure in the performance of the contract is due to: you; or a third party unconnected with the provision of the travel arrangements and where the failure is unforeseeable or unavoidable; or unusual and unforeseeable circumstances beyond our control, the consequences of which could not have been avoided even if all due care had been exercised; or an event which we or our suppliers, even with all due care, could not foresee or forestall. Our liability, except in cases involving death, injury or illness, shall be limited to a maximum of three times the cost of your travel arrangements. Our liability will also be limited in accordance with and/or in an identical manner to

## **13. Passport, Visa and immigration requirements**

Your specific passport and visa requirements, and other immigration requirements are your responsibility and you should confirm these with the relevant Embassies and/or Consulates. We do not accept any responsibility if you cannot travel because you have not complied with any passport, visa or immigration requirements.

## **14. Excursions**

Excursions or other tours that you may choose to book or pay for whilst you are on holiday.

## **15. Travel documents**

All passports, visas and health documentation are your responsibility. If you are refused travel entry into a country because of documentary irregularities Kingsman Golf Travel cannot be held liable.

## **16. City taxes**

A small selection of our resorts may charge a local city tax when checking in at the accommodation. This charge will not be covered in Kingsman Golf Travel and must be paid by every party member locally.

## **17. Travel vouchers**

The travel vouchers contain your booking details. It is your responsibility to check these are correct, please contact us within 48 hours of receipt if there are any anomalies. We do not accept responsibility for any changes to these details after this period, any costs incurred in making any changes required will be charged to yourself.